

5 painful realities of medication management



Do these challenges sound familiar?

- Hours are spent each week updating and auditing MAR charts. Additional time is spent processing and filing medication records and admin, costing serious time and money.
- Some administered medications go unrecorded on MAR charts or have not been recorded correctly. This is a significant safety risk and a red flag to the CQC, Care Inspectorates and RQIA.
- An inspection is fast approaching, the inspectors will insist on checking our medication records and logs of handling missed medications. Do we have easy to hand and complete records?
- Some missed medicines can go unnoticed until we do a full review of the MAR charts.
- Sometimes carers are unsure of the last time medication was given and how often each medicine can be given. This can compromise safety.

Poor medication management compromises people's safety, wellbeing and operational efficiency

The CQC identifies **“inaccurate, missed, gaps in, or inconsistent medication recording”** as a contributing factor to place a provider in special measures.

Source: CQC Inspection Reports

“By using this software, we have minimised our compliance risk and improved guest safety and the monitoring of PRN’s.”

Pam Winter, Unit Manager, Tigh Na Murin care home.

Make sure medicines are given to the right resident at the right time

- Administrations are not overlooked and the risk of medication errors is reduced.
- Get immediate access to key medication information - resolve safeguarding issues and prepare for inspections.
- Stay on top of inventory with recurring and ad-hoc stock checks with pro-active alerts.



More accurate, efficient and safer

- Direct interface with pharmacy and stock management tools to easily track and control medication stocks.
- Instant access to medication guidance, alerts and reminders all help carers ensure that residents get the correct medication.
- Electronic real-time recording reduces the admin overheads associated with paper records.
- Ensure that all medications, including ad hoc administrations, are given within a safe tolerance or not too close together, with automated alerts and warnings if anything does go wrong.
- Ensure that all medications, including PRN administrations are given correctly, having following the correct procedures for each medication, with powerful workflows ensuring you are following NICE guidelines'.

Give your team a thorough understanding of how the system helps them complete their daily tasks with eLearning courses to maintain competencies'.

Our clients include



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